



Smowltech

Recommendations
before the activity

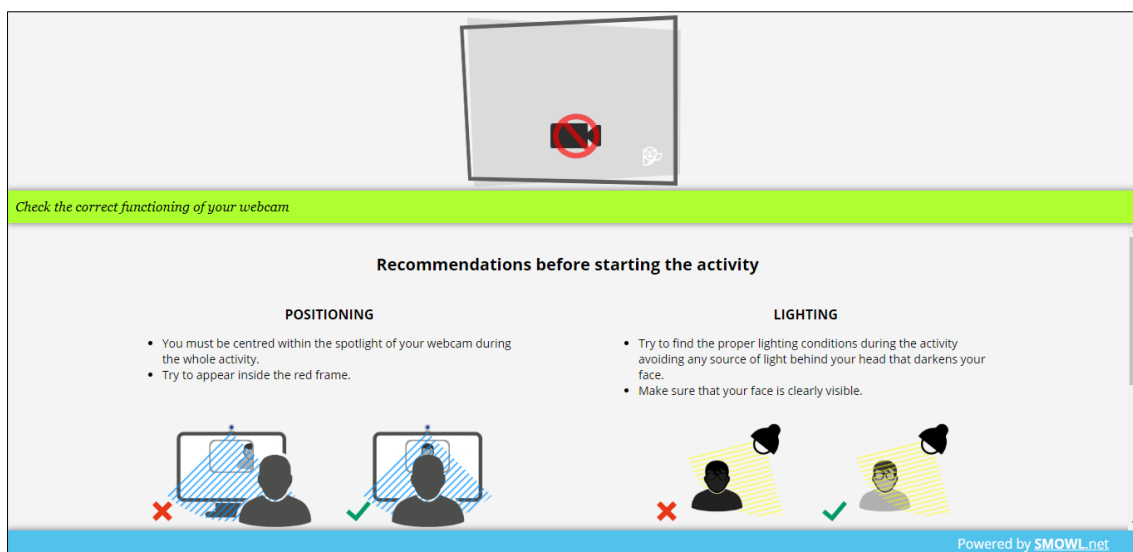
In this guide we will explain you the steps that you must follow to check if your webcam works properly before an activity.

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1. Webcam verification process

- Close any app (skype, hangout, webex...) that is using the webcam.
 - If it is the browser the one that has used the webcam, it is advisable to restart it.
- Access to the following link and check that your webcam works properly:
 - <https://www.smowltech.net/WebPageClient/WebPageClientCheck/CheckBrowser.php?lang=en>

1.1. If you can't see yourself in the frame



Error activating the webcam

- Restart the computer and try to access again to the previous link to ensure that the camera was not blocked by other app.
- If you still can't see yourself in the frame, try to access to this external demo to check if your webcam works there:
 - <https://davidwalsh.name/demo/camera.php>
 - If you can see yourself, try to access again to Smowltech's app using the same browser and you should see yourself.
 - If you either can't see yourself in the external demo it means that your webcam doesn't work properly. Check the drivers or use other webcam if it is possible.

1.2. If you can see yourself in the frame

Check the correct functioning of your webcam

Recommendations before starting the activity

POSITIONING

- You must be centred within the spotlight of your webcam during the whole activity.
- Try to appear inside the red frame.

LIGHTING

- Try to find the proper lighting conditions during the activity avoiding any source of light behind your head that darkens your face.
- Make sure that your face is clearly visible.

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Correctly activated webcam

- Ensure that you appear in the centre of the frame and looking straight to the webcam.
- Check that lighting is correct and that there isn't any spotlight behind you that shadows your face.
- Access to the exam or activity.