Smowltech

Workflow **smowl computer monitoring**

smowl

In this document, we will explain through screenshots what is the work flow of the tool **smowl cm** in an exam.
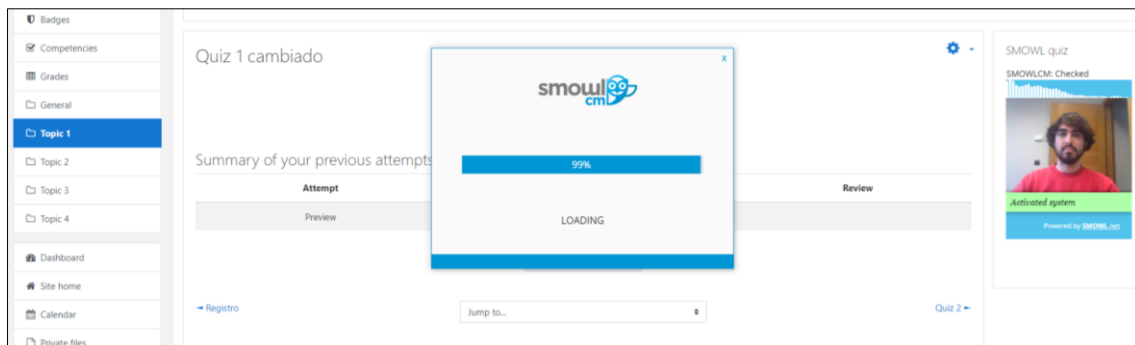
1.   Pre-exam page

On the exam access page, the system will check if **smowl cm** is correctly installed on the student's computer.
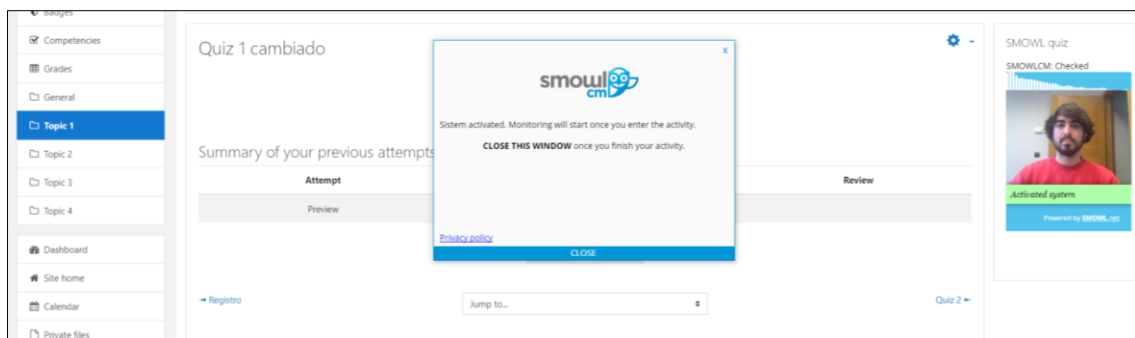
1.1.   Step 1: Comprobation

As soon as you enter the exam, the verification window will be launched and above the camera block, the system will indicate that the status of the tool is being "checked".

Status check

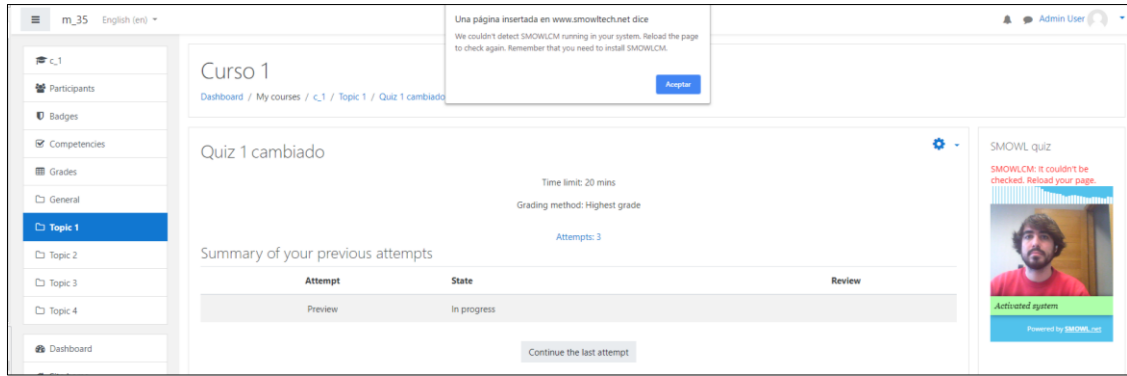### 1.1.1.   smowl cm correctly installed

If it has been verified that the tool is correctly installed, the status above the block will change to "Checked" and the window of cm will indicate that the system is activated correctly and we can close the window.

Correctly checked and installed

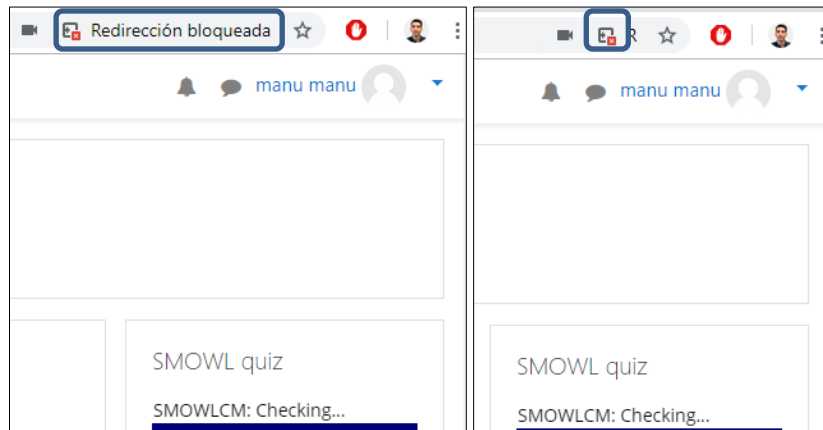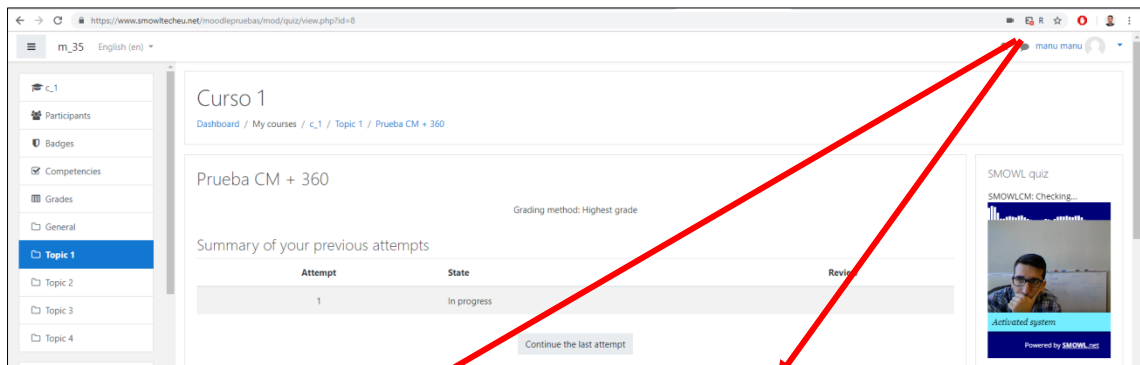### 1.1.2.   smowl cm is not installed correctly or the verification has failed

If the system is not installed on the student's computer or if after 30 seconds it has not been possible to verify it, an alert will appear informing the student of the problem and that the page must be reloaded to verify the operation of the tool again. You will also be indicated by a red message above the camera block.
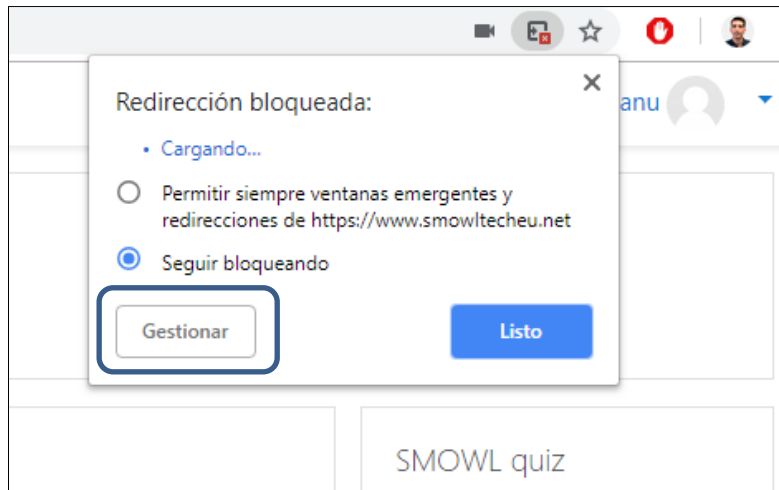
Tool not installed or could not be

1.1.3. smowl cm not launched

If the system is not launched in check mode, it may be because the browser is blocking it. We'll see it up in the browser.
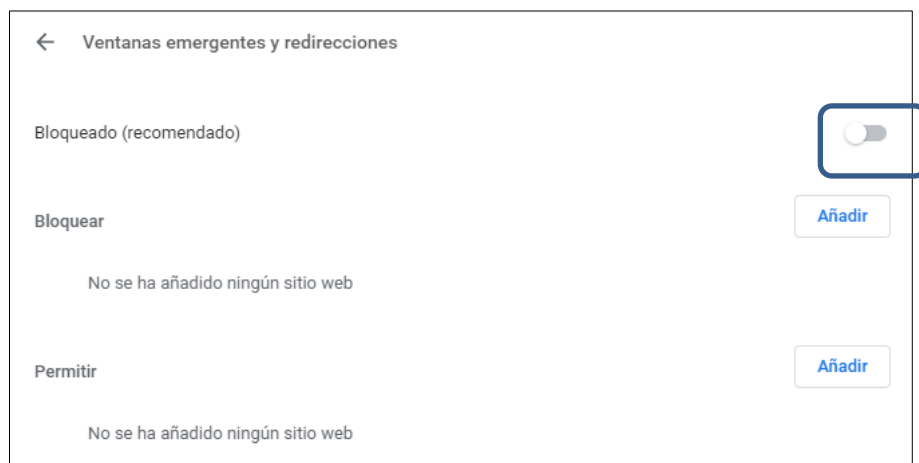

Icon that shows that the browser (Chrome) is blocking the launch

To allow it to launch, we will proceed to click on the icon shown in the previous images. Once the pop-up window opens, click on the **Manage** button.

Manage buton inside the pop-up window

Once the button is pressed, a new tab will open, we will click on the "Blocked (recommended)" checkbox. Once we have clicked, it will go to "Allowed" or "Permited".
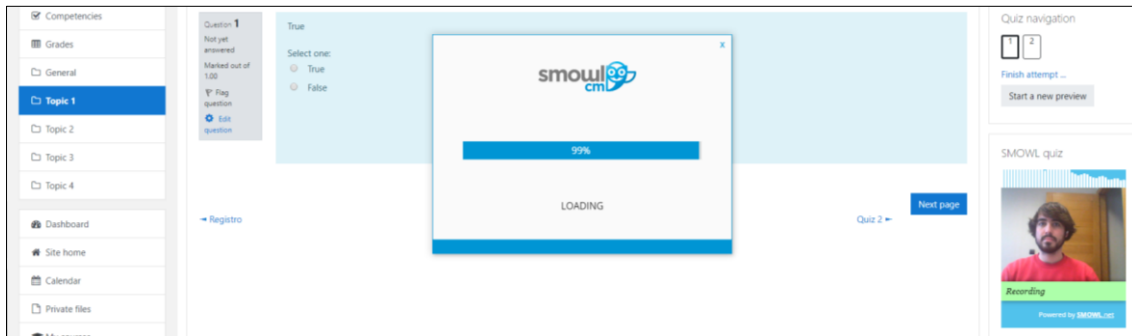

Pop-up tab before alowing

Pop-up tab after alowing

To finish, we'll close the tab.

2.   Exam page

Once you pass the checking page, the tool will launch in monitoring mode.
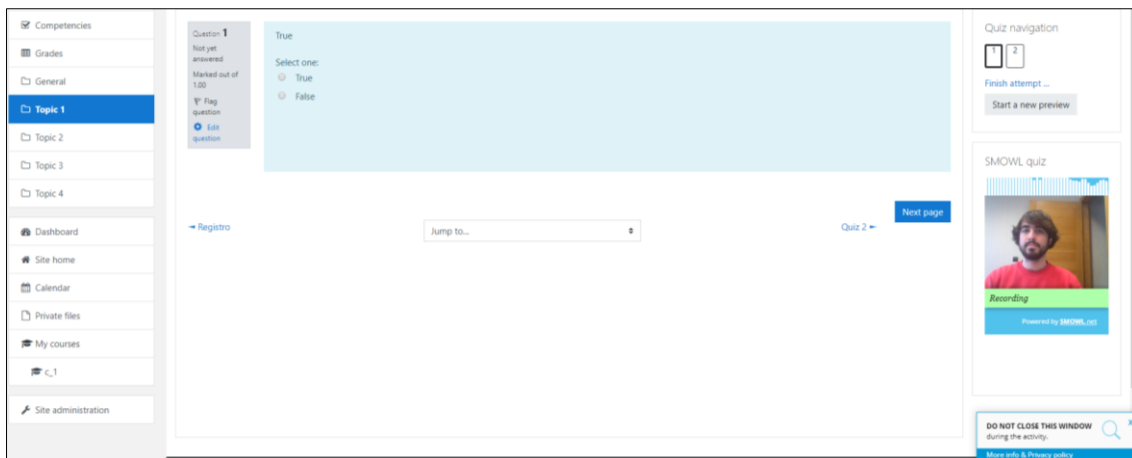
2.1.   Paso 1: smowl cm loading

The next window shows the tool loading in the exam. Depending on the characteristics of the student's computer, it may take a little more or less, but in general it should be a quick process.

Loading page

2.2.   Paso 2: smowl cm running

Once the tool has been loaded, the window will be minimized and there will be a small message in the lower right part of the screen indicating to the student that the tool is working.

Tool running